



MOTOROLA CPS PROCEDURE UPDATE March 23, 2021

Motorola MyView



The following is information regarding Motorola's new MYVIEW Website.

Motorola has recently announced its' new My View website. This website will be your new access Point in the procurement and update of your CPS software.

Beginning with Version 23.00.00 of APX-CPS, you will now need to access this new website, It is understood the previous versions of CPS (V 22.00.00 and prior will continue to be housed on the MotorolaBusinessonline.com web site.

Please use your current Login and Password to access either site. Following is the specific guidance to finding your CPS Software resources going forward.

Motorola MyView



Previous Motorola Website:

<https://businessonline.motorolasolutions.com>

NEW WEBSITE:

<https://myview.motorolasolutions.com>

Motorola MyView



The screenshot shows a web browser window displaying the Motorola Solutions login page. The browser's address bar shows the URL: https://sso.motorolasolutions.com/login/login.htm?fromURL=%2Fapp%2Fmotorolasolutions%2Fexternal%2Fproduction_myviewprod_1%2Fex3xut0mf1Hq8k82p7%2Fso%2Fsam%3FSAMLRequest%3F.... The page features the Motorola Solutions logo at the top left and a language dropdown menu set to 'English' at the top right. The main content area is a login form with the heading 'Welcome to Motorola Solutions Inc.' and a text input field labeled 'Email or User ID'. Below the input field are checkboxes for 'Remember me', and links for 'Forgot User ID?' and 'Forgot Password?'. A blue 'Next' button is positioned to the right of the input field. A red arrow points from the text 'Use your current Login and Password Information' to the 'Email or User ID' input field. The background of the login form is a photograph of a firefighter in full gear, including a helmet with 'PLANTATION FIRE DEPT. FIREFIGHTER' written on it. At the bottom of the page, there are links for 'Privacy Policy', 'Terms of Use', and 'USA & Canada'. The Windows taskbar is visible at the bottom of the browser window, showing the search bar and various application icons.

Use your current Login and Password Information

Motorola MyView



Select the Entitlement Menu

The screenshot shows the Motorola MyView dashboard for URS Federal Services (USFGMD). The left sidebar contains a navigation menu with the following items: Dashboard (selected), Service Coverage, Repairs, Reports, Orders, Contracts, Entitlements (highlighted with a red arrow), and Document Center. The main dashboard area displays the following sections:

- Dashboard:** Includes a 'Create a case' button.
- All open cases:** A summary section with two main cards: 'Open and resolved cases' and 'Repairs RMAs'.
 - Open and resolved cases:** Shows 0 Open cases, 0 Critical, 0 High, and 0 Resolved. Buttons: View open cases, Critical & High, View resolved.
 - Repairs RMAs:** Shows 0 Open repairs RMAs, 0 Bounce rate, 0 Total closed, and 0 Recently shipped. Buttons: View open RMAs, View report, View recently shipped.
- Cases breakdown:** A grid of four cards: Security Monitoring, Tech Support, Network Monitoring, and Onsite Dispatch. Each card shows 0 Open cases and 0 Resolved cases, with buttons for 'View open cases' and 'View resolved'.
- Orders:** A table with columns for Order #, Quantity, Order date, and Status.

The Windows taskbar at the bottom shows the search bar, taskbar icons, and system tray with the time 10:33 AM on 3/23/2021.

Motorola MyView



The screenshot shows the Motorola MyView web interface. The browser address bar displays the URL: <https://myview.motorolasolutions.com/1036552835-astro-4790/Entitlements/Overview>. The page title is "Entitlements Overview".

Left Navigation Panel:

- MyView
- URS Federal Services (USFGMD)
- MyView
- Dashboard
- Service Coverage
- Repairs
- Reports
- Orders
- Contracts
- Entitlements** (Expanded)
 - Overview (Selected)
 - Features
 - Software
 - Hardware
- Document Center

Main Content Area:

Entitlements

Recent activity

Search

Activity	Details	Date
Entitlement Created	Entitlement ID: 2E6E8F10-9EEF-11E8-B099-E92FB6AAE3E1	8/13/2018
Entitlement Created	Entitlement ID: E02F1DD0-94F6-11E8-B099-955B14D3C782	7/31/2018
Entitlement Created	Entitlement ID: 5BF66EC0-E77B-11E7-B099-FFD07143B195	12/23/2017
Entitlement Created	Entitlement ID: 07A64AB0-2148-11E7-9636-DCF97BFAF6F4	4/14/2017
Entitlement Created	Entitlement ID: 062ACE40-2148-11E7-9636-F0CE922EFF1B	4/14/2017

Expired or expiring features

Search

Feature name	Details	Expiration date
APX CPS DOWNLOAD	Entitlement ID: 07A64AB0-2148-11E7-9636-DCF97BFAF6F4	7/31/2018

Select Software

Motorola MyView



MyView > Entitlements > Software

Entitlements

Software

Search:

Product name:

Product line:

Rows per page: 50 1 — 7 of 7

Product name	Product line	Release date	Actions
APX CPS 22.00.05	APX Family Portables and Mobiles	1/11/2021	Download
APX CPS 22.00.05 with Radio Management	APX Family Portables and Mobiles	1/11/2021	Download
APX GPS-23.00.01	APX Family Portables and Mobiles	2/1/2021	Download
APX CPS 23.00.01 with Radio Management	APX Family Portables and Mobiles	2/1/2021	Download
APX CPS R23.00.03	APX Family Portables and Mobiles	3/19/2021	Download
APX CPS R23.00.03 with Radio Management	APX Family Portables and Mobiles	3/19/2021	Download
APX Tuner R22.00.00	APX Family Portables and Mobiles	11/10/2020	Download

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English (US)

Download appropriate Version of CPS

You do not need the "With Radio Management Version"

Motorola MyView



Be sure to extract program prior to trying to install. Remember APX-8000 is CPS version persistent, You must have the radios current or newer version of CPS to establish communication and program.

Programmed with
Version 20.00.02 CPS



= or > V22.00.02

Programmed with
Version 20.00.02 CPS



< v 22.00.02
Version MisMatch

Motorola MyView



END

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